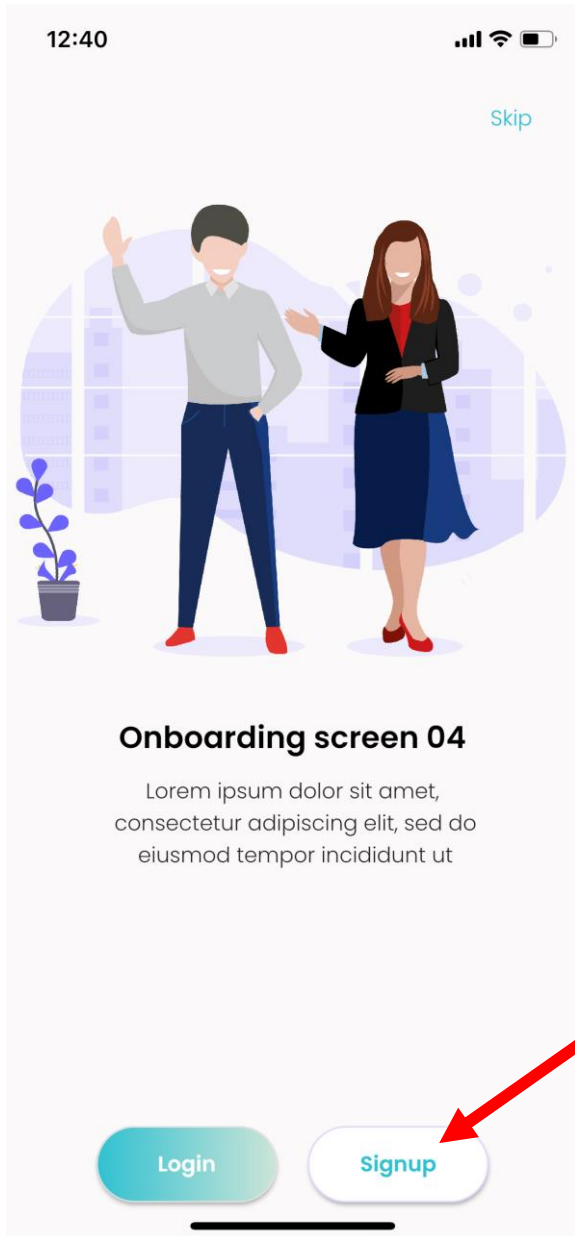
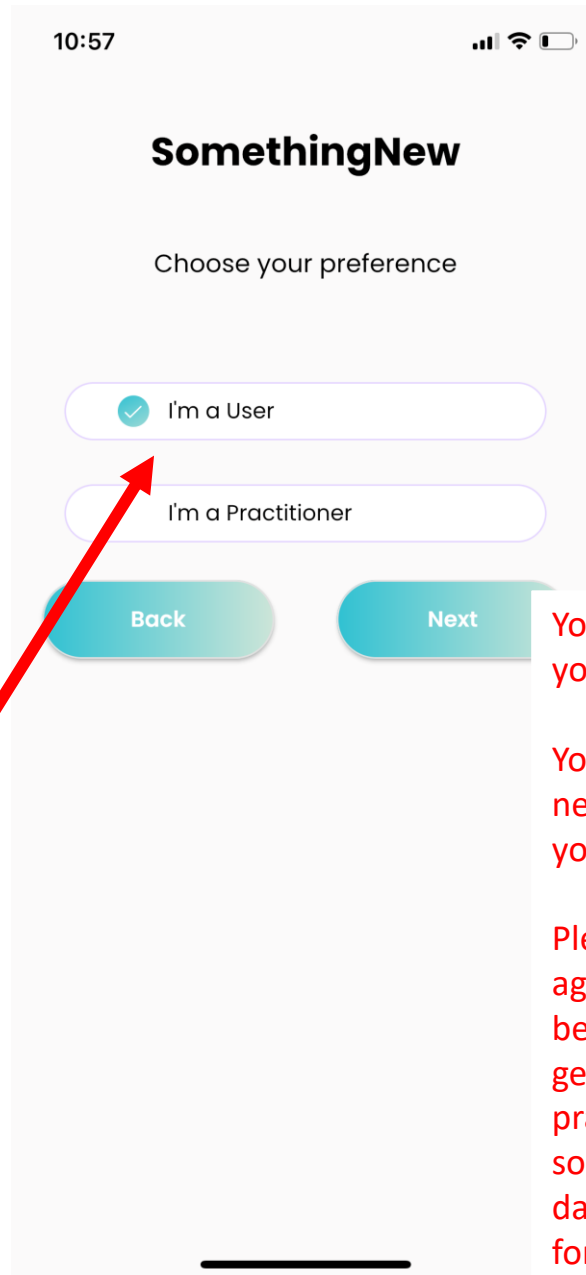


Instructions on how to operate  
SomethingNew

For Users



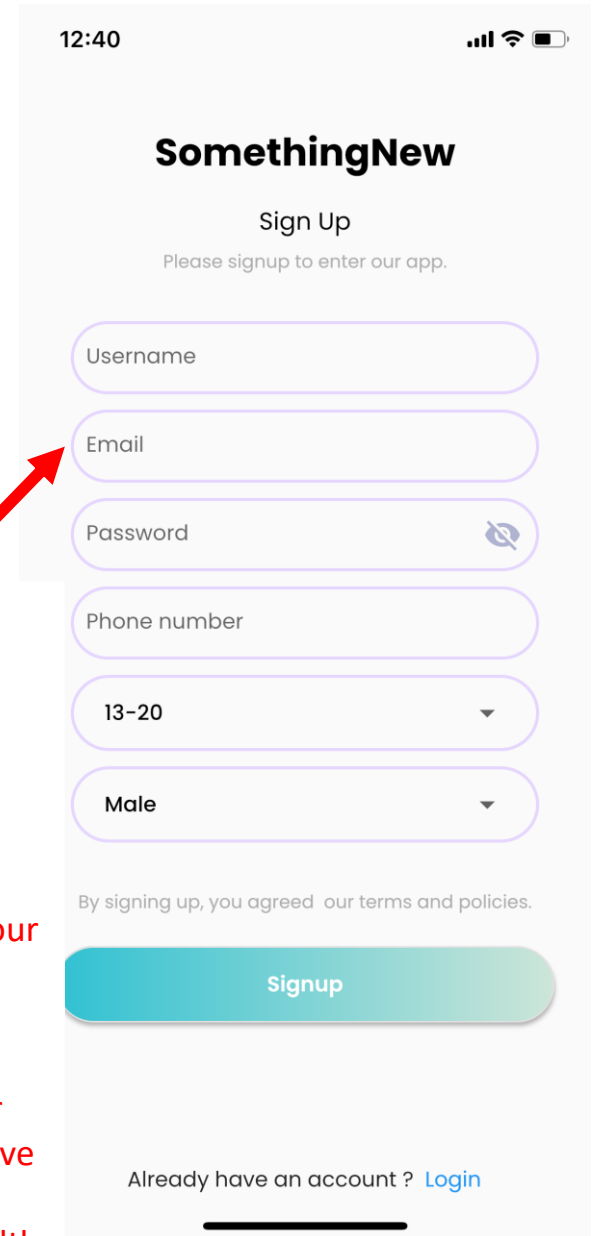
Sign Up  
as a User

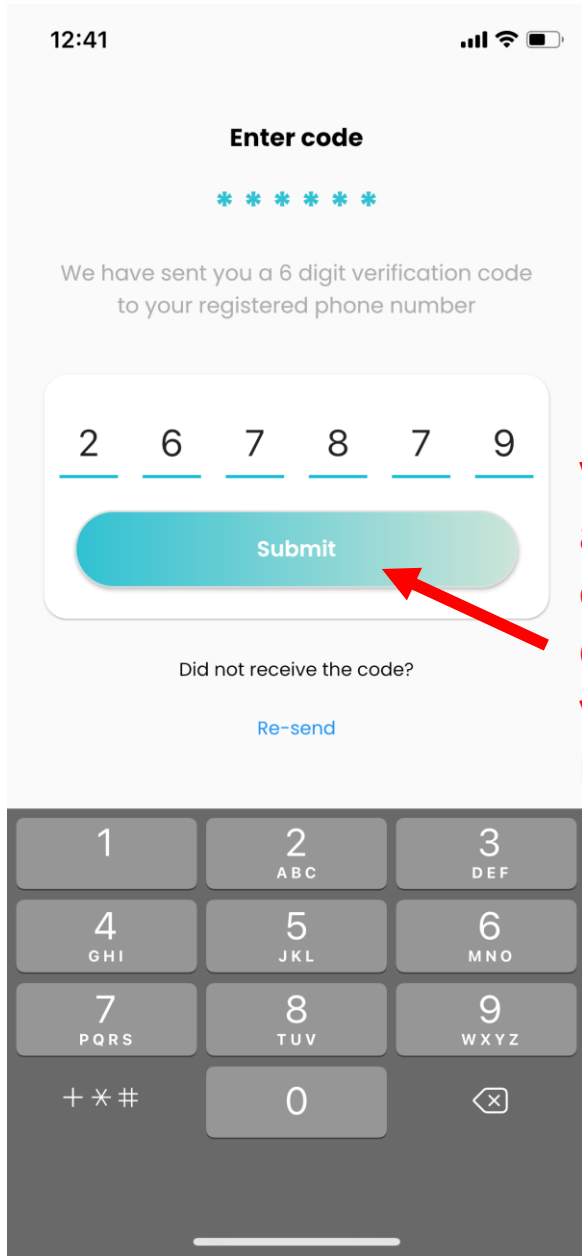


Your **email** will be used as your log-in ID.

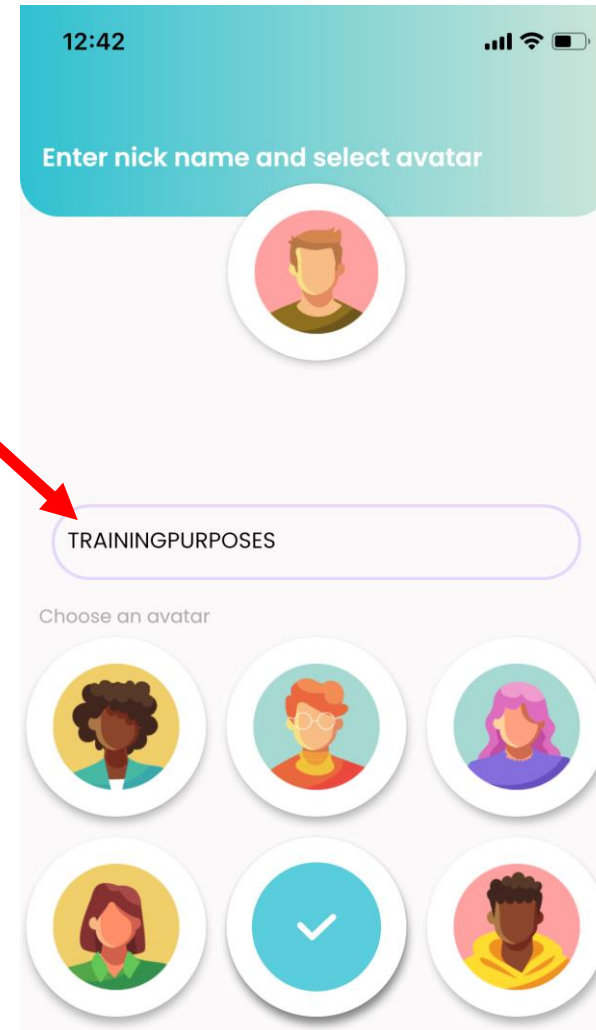
Your phone number is needed only for verifying your account via OTP

Please specify correctly your age scale and gender (this benefits the process of getting you a relevant practitioner and helps our social service sector achieve data that will help bring forth stronger mental health movements)





Verify your account by entering the 6 digit code sent to your phone number.



This is your display name that Practitioners see when you chat with them. You can always change it whenever you wish to.

12:49



# SomethingNew

Login Now

Please login to continue using our app.

jhtest@mail.com

.....|

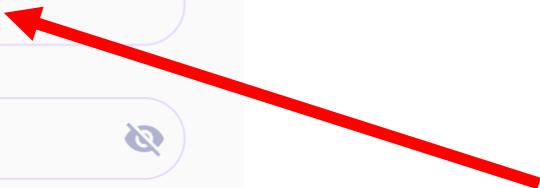


Remember me

[Forgot password?](#)

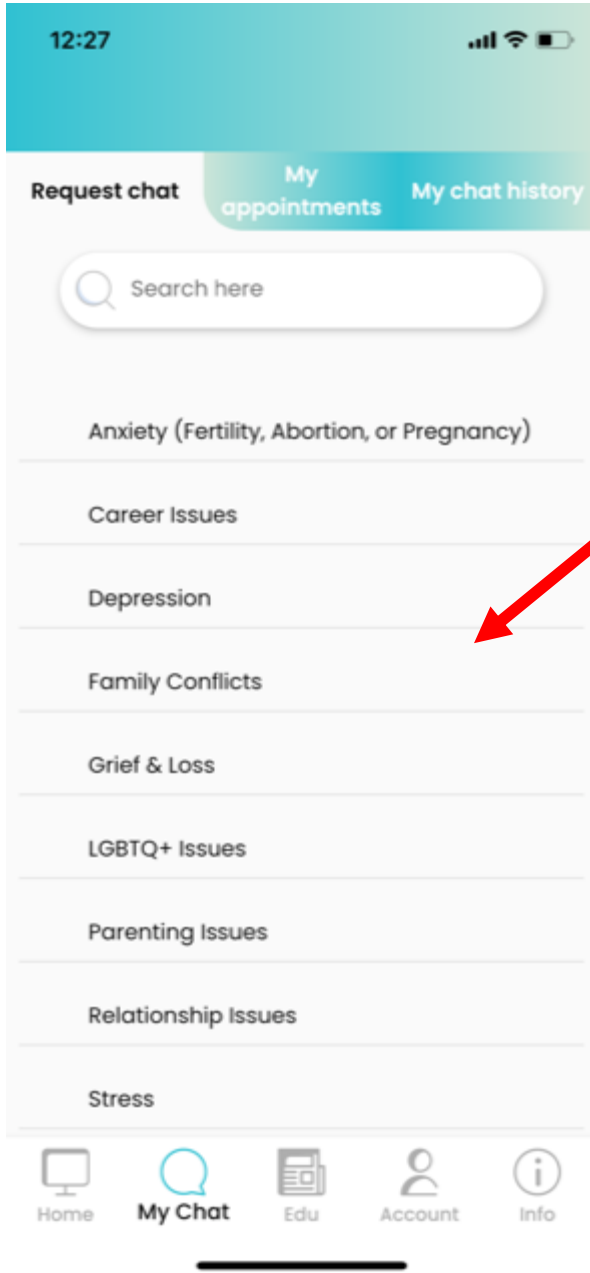
Login

Don't have an account ? [Sign Up](#)



**IMPORTANT:**

**Log-in ID is your  
email.**

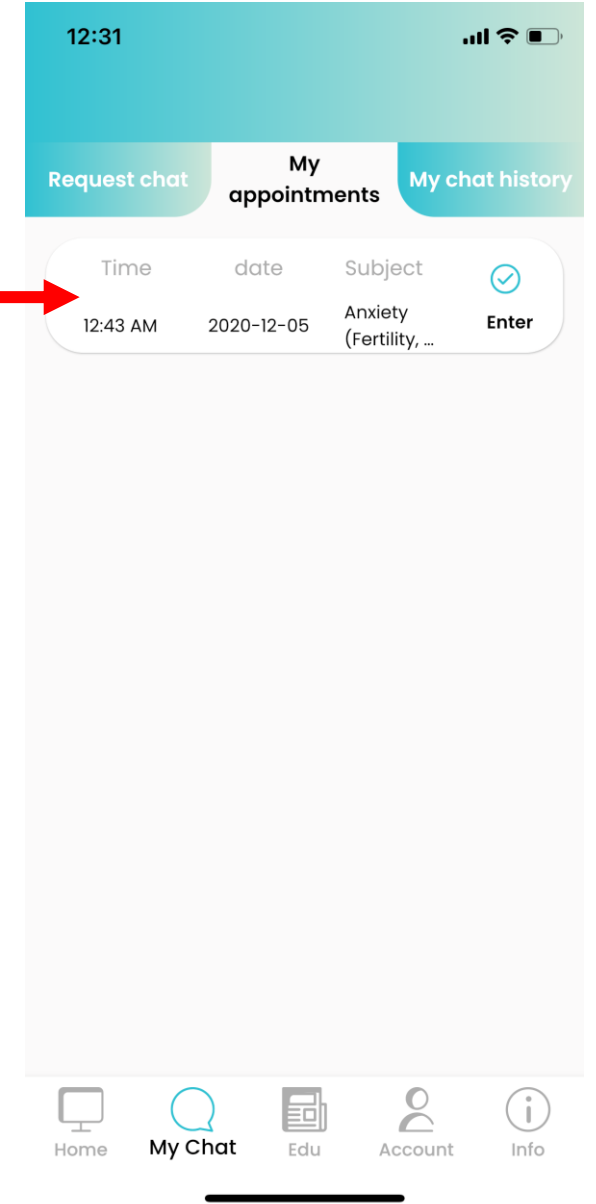


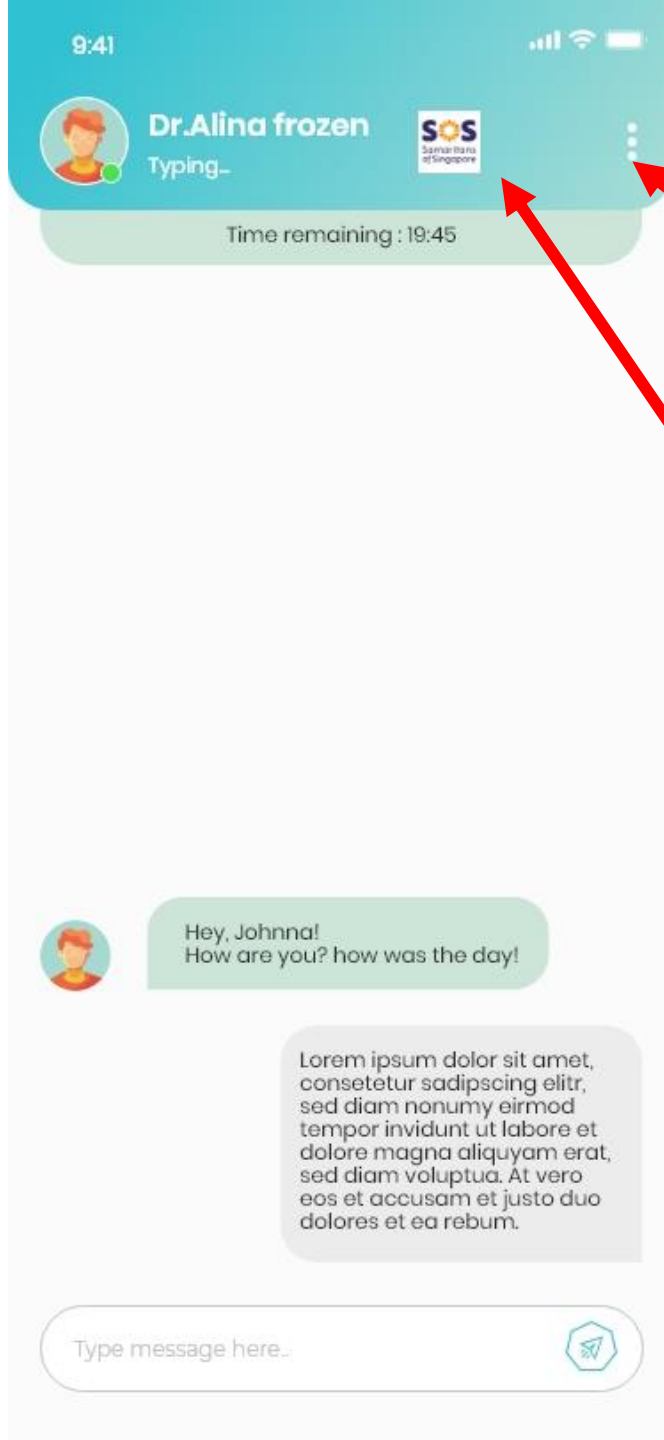
Schedule a chat by selecting an issue. You are allowed **2 chats** per day.

If a practitioner does not take up your chat within 60 seconds you can either try again or book an appointment

When your appointment is accepted, the box will turn **green** in color.

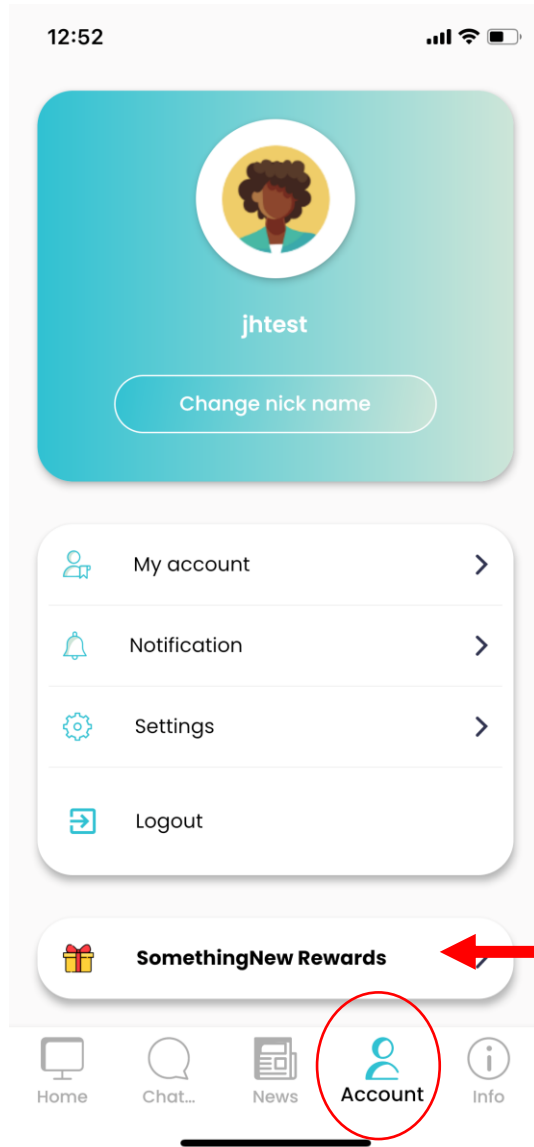
Do ensure to enter the chat room on time. If either party is late for more than 3 minutes, the chat will be cancelled.





You will be able to observe your practitioner's details when you click these 3 dots.

This represents your practitioner's organization.



Minutes can be redeemed for incentives over here.